



Limited Warranty For PV Modules

Ningbo Qixin Solar Electrical Appliance Co., Ltd (hereafter “Qixin”) provides the following limited warranty on the terrestrial photovoltaic modules(hereafter “ modules”) produced by Qixin, according to the terms and conditions stipulated below:

1. LIMITED WARRANTY OF MATERIAL AND WORKMANSHIP (HEREAFTER “PRODUCT WARRANTY”)

Ningbo Qixin Solar Electrical Appliance Co., Ltd warrants that the modules are free from defects in material and workmanship under normal conditions of use, installation, operation and maintenance, within a period of **Three(3) year** as from the date of delivery.

If a module is found defective in material and /or workmanship, Qixin will, at its sole discretion, repair or replace the module within the above specified period.

Repair and replacement are the only and exclusive performances guaranteed under the Product Warranty which is limited to the above specified period.

2. LIMITED WARRANTY OF OUTPUT (HEREAFTER “OUTPUT WARRANTY”)

Qixin warrants that if (a) a module supplied less than 92% of the minimal output specified at delivery within a period of 10 years as from the date of delivery, or (b) a module supplied less than 82% of the minimal output specified at delivery within a period of 25 years as from the date of delivery, Qixin will, at its sole discretion, repair or replace the module, or deliver additional module(s) to compensate the loss of the output, provided that such a loss of output is attributable to defects in material and /or workmanship by the diagnosis of Qixin.

Repair, replacement, and additional delivery are the only and exclusive performances guaranteed under this Output Warranty which is limited to the above specified period(s).

3. WARRANTY EXCLUSIONS AND LIMITATIONS

The above Limited Warranties are not applicable, should Qixin determine , at its sole discretion, that the module has been incorrectly operated, or inappropriately used, or exposed to accidents, or damaged by misuse, by modification, by unsuitable installation or use, by negligence with storage, transport or handling, or repaired or modified –in whatever manner-by anyone other than Qixin or it’s authorized third party.

Further exclusions of the limited warranties include defects:

- Caused by outer impacts, e.g. defective equipment parts, appliances, system components like bypass diodes, connecting cables, invertors, or the like, which have been coupled with the module by anyone other than Qixin , or caused by defective system design, configuration, or installation planning.
- Caused by faulty wiring or installation, or faulty handling during these work;
- Caused by operation in inappropriate environment or with inappropriate methods, which deviates from the instructions in product specification, and/or operational manual and/or label;
- Caused by other external impacts such as mud on the front glass, pollution or damage due to smoke, salt, acid rain, etc;
- Caused by use on mobile objects such as automobiles, ship, etc;



Ningbo Qixin Solar Electrical Appliance Co.,Ltd

- Caused by force of nature, force majeure, or other unforeseeable circumstances outside of the range of the influence of Qixin, for instance, earthquake, typhoon, whirlwind, volcanic eruption, flood, lightening, snow damage, etc.

The Limited Warranties do not cover any cost associated with installation, removal or reinstallation of the PV modules.

The above warranties replace as well as exclude all other explicit or implicit warranties-including but not only including-those from commercial law(s) and those of the suitability for a particular application, and all other obligations and liabilities on the part of Qixin, unless those warranties, obligations and liabilities are expressly agreed to in writing signed and approved by Qixin.

Qixin is not liable for any incidental, consequential, or punitive losses and /or damages. Qixin's aggregate liability, if any, in damages or otherwise, shall not exceed the invoice value as paid by the customer, for the unit of product or service furnished or to be furnished, as the case may be, which is the subject of claim or dispute.

4. Obtaining Warranty Performance

If the Customer feels he/she has a justified claim covered by this Limited Warranty, he/she must immediately notify the a) dealer, who sold the PV-modules, or (b) any authorized Qixin PV distributor, of the claim in writing, or (c) send such notification to Qixin in Ningbo, China. Together with the notification Customer should enclose evidence of the date of sale on which the Solar Products have been purchased. If applicable, Customer's dealer or distributor will give advice on handling the claim. If further assistance is required, Customer is invited to write for Qixin instructions. The return of any PV-modules will not be accepted unless prior written authorization has been given by Qixin.

5. General Terms

Qixin reserves the right to deliver another type of module with difference in size, form, color, and/or output, if the type of the reclaimed module is no longer produced at the time of complaint.

The repair, replacement, or additional delivery of the module neither renews nor extends the period of the warranties. The replaced module is the property of Qixin.

6. If the charge caused by our quality problem, we will bear them.

Contact method:

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